

# Summary of Complaints

## Summary

Source of Complaint	Total Complaints	Unique Individuals	Date Range
QDC	9	6	Apr 2025 – Feb 2026
DEM	17	5	Dec 2025 – Jan 2026
Facebook / Community Posts	Multiple weekly reports	Unknown	May 2024 – Mar 2026

## Detailed

QDC Complaints	DEM Complaints	Community Facebook Groups
4/11/25	12/18/25 (2)*	5/20/24^
11/21/25 (2)		7/1/24^
11/30/25	12/22/25 (2)*	7/9/24^
12/1/25		9/13/24^
12/2/25	12/23/25*	9/16/24
12/4/25	12/27/25 (2)*	12/22*
12/11/25	1/1/26 (2)** 12:22 AM, 12:23 AM	12/23
12/23/25	1/5/26*	12/27
	1/8/26 (2)*	(Week of) 2/23 (7x)
	1/12/26	(Week of) 3/2
	1/20/26 (2)*	(Week of) 3/9
	2/17/26*	
	2/21/26	

### Notes:

- Eight unique individuals filed complaints with either DEM and/or QDC.
- Three individuals appear in both the DEM and QDC complaint logs.
- 12 of the complaints are from one individual, with six more from a second individual, both at the same address.
- Red text denotes periods where Bitumar was not operating.
- \* indicates odor complaints specifically attributed to Bitumar.
- ^ indicates references or mentions of Bitumar.