



September 1, 2026

Gregory A. Mancini, President
North Kingstown Town Council
c/o Ralph Mollis, Town Manager
North Kingstown Town Hall
100 Fairway Drive
North Kingstown, RI 02852
townmanager@northkingstownri.gov

Dear President Mancini:

Prior to the recent odor concerns regarding its North Kingstown facility, Bitumar had operated elsewhere in Rhode Island for more than ten years without similar complaints. Bitumar also operates several other facilities in the United States and Canada where no similar concerns have been raised. Against that longstanding operating history, Bitumar has taken the recent concerns seriously and responded promptly. Since the reported odors in the surrounding community were first brought to the company's attention, Bitumar has been actively evaluating its operations at 275 Compass Circle and has maintained consistent contact with the Rhode Island Department of Environmental Management (RIDEM). Until earlier this month, RIDEM had conducted regular inspections without identifying a violation of its odor regulations.

Notwithstanding that compliance history, Bitumar acted proactively, engaging an independent environmental consultant in March 2026 to evaluate and address the concerns raised. The consultant evaluated areas of the facility with the potential to generate odors and conducted a series of odor assessments at and around the facility. As part of its ongoing review, Bitumar has implemented measures to minimize potential odors and reduce odor generation, including reducing railcar and storage tank temperatures and using odor suppressants during liquid asphalt transfers.

Additionally, as previously communicated to the Town, Bitumar voluntarily elected to purchase engineered odor-control equipment for installation at select portions of the facility. The equipment is intended to capture potential odors generated during certain railcar, storage tank, and truck loading operations using activated carbon. Some of the equipment is already on-site and, based on current manufacturer delivery estimates, the remaining equipment is expected to arrive over the course of the next two months. Electrical and mechanical permits and RIDEM approvals will be required in connection with installation of the equipment.

These measures are part of Bitumar's commitment to industry best practices, operational improvement, and a proactive response to the reported odor issues. Bitumar will continue to work with the Town and RIDEM as the odor-control equipment is installed and tested.

cc: Steven J. King, QDC
Jenna Giguere, Esq., RIDEM OLS